

WEST FELICIANA PARISH  
ORDINANCE NUMBER: \_\_\_\_\_

**AN ORDINANCE TO ENACT SEC. 34-5 OF THE WEST FELICIANA PARISH  
CODE OF ORDINANCES PERTAINING TO ADJUSTMENTS OF WATER BILLS,  
AND TO PROVIDE FURTHER WITH RESPECT THERETO:**

**The West Feliciana Parish Council hereby ordains:**

Section 1- Section 34-5 is hereby enacted to read as follows:

Sec. 34-5. Adjustment Policy.

- A. In the event a customer believes that the metered usage is inaccurate, the customer may apply for an adjustment with the water department. Adjustment may be authorized by the President, or his designee, based upon a determination that the metered usage is inaccurate or was the result of damage by the parish or a contractor thereof. Excess customer usage, including a leak in the customer's plumbing system, shall not be subject to an adjustment.
- B. Adjustment shall be calculated as follows:
  - 1. For customers with at least 1 year of account history, adjusted consumption shall be the amount billed for the same month(s) for which adjustment is sought, from the previous calendar year; or
  - 2. For customers with less than 1 year of account history, adjusted consumption shall be the monthly average of all monthly usage before the month for which adjustment is sought.
- C. In circumstances in which a customer's current charge is twice that of the preceding month's current charge, and an adjustment is not provided for herein, the customer shall be allowed to pay half of the bill on the due date, then split the remainder of the bill as an addition to the next two billing cycles. In order to use this process the customer shall make a request of the water department and serves as an acknowledgment of the accuracy of the metered usage for the month in question.

Section 2. This ordinance shall become effective 5 days after publication in the official journal after adoption.

Introduced by: President Kenneth Havard at the meeting of the West Feliciana Parish Council on December 9, 2024.

Publication of Summary and Notice of Public Hearing on \_\_\_\_\_.

Full reading and passage \_\_\_\_\_.

Moved for adoption by \_\_\_\_\_. Seconded by \_\_\_\_\_.

Council Members voting:

1 FOR:  
2 AGAINST:  
3 ABSTAIN:  
4 ABSENT:  
5  
6 ATTEST:

\_\_\_\_\_  
John M. Thompson DATE  
WEST FELICIANA PARISH COUNCIL  
CHAIR

\_\_\_\_\_  
Karla Dietz DATE  
WEST FELICIANA PARISH COUNCIL  
SECRETARY

7

INTRODUCTION