



EyeOnWater

West Feliciana Parish Consolidated Water Works District 13

SIGNUP INSTRUCTIONS

1. Visit <https://eyeonwater.com/signup> to create your online account. Enter your service or billing ZIP/postal code and your account number then click “next”.
2. Enter your name and email address. Confirm the address, and then create and confirm a password. Passwords must be 8-16 characters long and must reach 3 bars for the password strength.
3. Check your email address for the verification message that has just been sent.
4. Click on the link in the email to verify your email address.
5. After clicking the link in your email, enter your email address and password to sign in.
6. Once you’re logged in, you’ll be able to view your water consumption and even set a leak alert.
7. Once you’re logged into EyeOnWater, be sure to click the “Help” link at the top for instructions on how to use the app on your computer or your mobile device.

For EyeonWater support,
please visit: helpeyeonwater.com